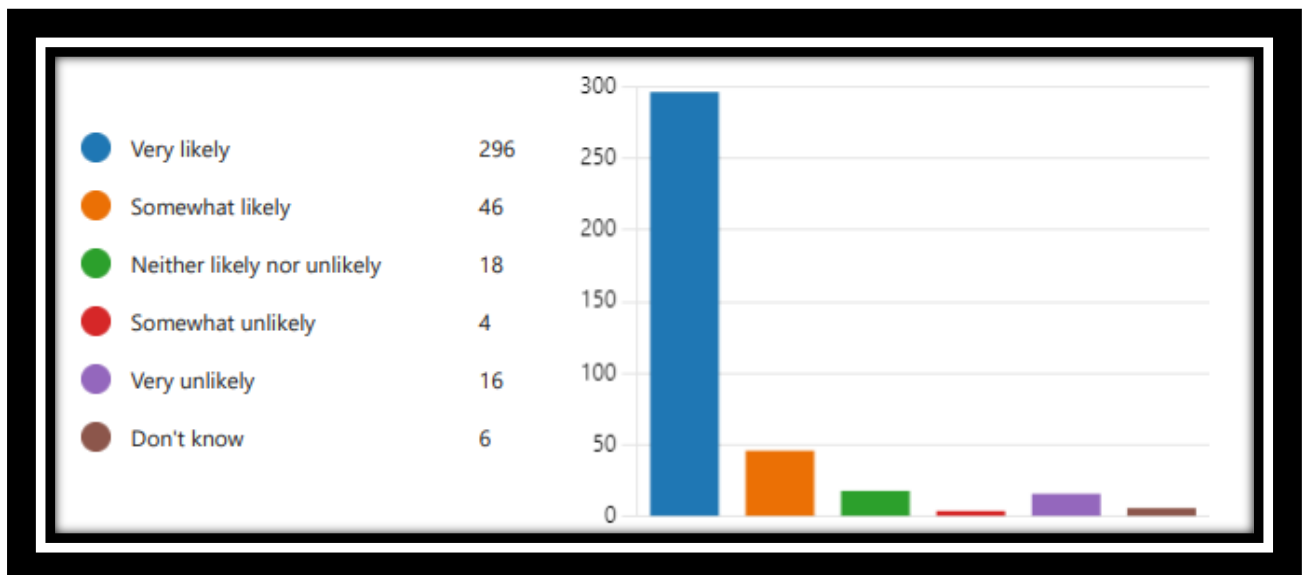


Friends and Family Test Results, Downing Drive Surgery – November 2023

How likely are you to recommend our service to friends and family if they needed similar care or treatment?



After you have completed your appointment at Downing Drive Surgery, whether telephone consultation or face to face consultation, you will be asked to give your feedback via text message. Providing feedback is voluntary, but if you do answer, your feedback will let staff know that their efforts have been appreciated and enables the practice to identify opportunities to make improvements.